

Reservation Policy

Check-in after 3PM

Check-out at 12PM

Booking Policy

We accept major credit cards at the time of booking
Card will be charged when your booking is completed

Cancellation Policy

4 days to 7 days prior to the date of arrival - 50% refund
2~3 days prior to the date of arrival - 20% refund
1 day prior to the date of arrival- 0% refund

Pet Policy

No pets allowed

Non-Smoking Policy

Smoking kills you ♡

Damage Policy

The guest shall be liable for damage caused by their negligence and reckless act

Lost and Found Policy

Tama Hotel is not responsible for lost, damaged, or stolen personal items
Please keep your valuables in your room safe

Maximum Room Occupancy

2 persons per room, except compact rooms - 1 person

Parking

Underground parking available - Fee not included

Complimentary Wifi

Available

ID

Valid Photo ID and credit card are required upon the check-in

Privacy Policy

We do not sell or disclose information about our customers to strangers
You can trust us!