

# Reservation Policy

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Check-in after 3PM

Check-out at 12PM

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## **Booking Policy**

We accept major credit cards at the time of booking  
Card will be charged when your booking is completed

## **Cancellation Policy**

4 days to 7 days prior to the date of arrival - 50% refund

2~3 days prior to the date of arrival - 20% refund

1 day prior to the date of arrival- 0% refund

## **Pet Policy**

No pets allowed

## **Non-Smoking Policy**

Smoking kills you ♡

## **Damage Policy**

The guest shall be liable for damage caused by their negligence and reckless act

## **Lost and Found Policy**

Tama Hotel is not responsible for lost, damaged, or stolen personal items

Please keep your valuables in your room safe

## **Maximum Room Occupancy**

2 persons per room, except compact rooms - 1 person

## **Parking**

Underground parking available - Fee not included

## **Complimentary Wifi**

Available

## **ID**

Valid Photo ID and credit card are required upon the check-in

*For more information, please feel free to contact us*